

What to expect from your work placement

- ◆ You will need to work 5 days out of 7 (including weekends).
- ◆ Shift lengths will vary from day to day.
- ◆ You will have a placement meeting with your placement supervisor prior to your first day of work.
- ◆ Information about your first day will be given to you during that meeting.
- ◆ Rotas for the second week will be given to you at the end of your first week of placement.
- ◆ Restaurant service will include cleaning in order to ensure that the restaurant is presentable to guests.
- ◆ There may be quiet times during your placement. You need to ask for tasks if you are not busy.

You should speak to your colleagues and answer the following questions in order to get an understanding of the hotel industry in the UK during your first week of placement:

About your placement

1. Who owns the hotel you are placed at?
2. How many rooms does the hotel you are placed at have?
3. Who is the most famous celebrity ever staying at the hotel you are placed at?
4. How many restaurants does the hotel you are placed at have?

5. What type of food/cuisine does the restaurant at the hotel you are placed at serve?
6. What is the most popular dish on that restaurant's menu?
7. What is the most expensive dish on that restaurant's menu?
8. How many covers is your restaurant able to do?
9. How many stars does the hotel you are placed at have?
10. Has the hotel you are placed at ever won any awards?
11. Does the hotel you are placed at have any leisure facilities? If so, please name them.

12. How many hotels are there in in the city and what type are they? Please list.

13. What are the differences between the hotel you have been working at in Germany and the hotel you are placed at here in the UK?

14. How many tourists does this city attract each year?

15. What is the reason guests choose to stay in the hotel you are placed at?

During your second week of placement please think about the skills you are using. Please answer the questions below and bring them to the final weekly meeting.

Skills You Have Used And Learnt During Your Placement

1. What specific tasks have you carried out during your placement?
2. Are they similar tasks to the ones you are asked to do in your hotel in Germany?
3. How do they differ?
4. Have you learnt any specific language relating to the hotel and restaurant industry in the UK?
If yes, please explain.

5. What new vocabulary have you learnt?

6. Have you used any new computer systems? If yes, please name and explain them.

7. Have you used any organisational skills? If yes, please name and explain them.

8. How many new people have you worked with?